Notice: Product Shipment Release from Hold Notification

System Sensor L-Series AV Notification Appliances: Speakers and Speaker Strobes (Wall and Ceiling)

We are pleased to advise you that we have completed our investigation of the concerns raised with installation of the L-Series speakers and speaker strobes and have released the product hold. New product is now being shipped with a new, rigid mounting plate and other design changes to alleviate the installation concerns reported by our customers. Open orders will be fulfilled in the order in which they were received. The redesigned product can be identified by a yellow label on the box that states "NEW DESIGN WITH RIGID MOUNTING PLATE" and yellow labels on both the mounting plate and device itself.

Please note that if you are replacing product in the field, you must replace both the mounting plate and the device itself. Do not just replace the mounting plate.

Products in the L-Series that were on hold included speakers and speaker strobes (wall and ceiling), see models below.

US/Global

Part Numbers
SPRL
SPWL
SPCRL
SPCWL
SPSRL
SPSWL
SPSWL-ALERT
SPSRL-P
SPSWL-P
SPSRL-SP
SPSWL-CLR-ALERT
SPSCRL
SPSCWL
SPSCWL-P
SPSCWL-SP
SPSCWL-CLR-ALERT

Canada

Bilingual	French	English
SPRLA	SPRLA-F	SPRLA-E
SPWLA	SPWLA-F	SPWLA-E
SPCRLA	SPCRLA-F	SPCRLA-E
SPCWLA	SPCWLA-F	SPCWLA-E
SPSRLA	SPSRLA-F	SPSRLA-E
SPSWLA	SPSWLA-F	SPSWLA-E
SPSRLA-P	N/A	N/A
SPSWLA-P	N/A	N/A
SPSWL-ALERT	N/A	N/A
SPSWL-CLR-ALERT	N/A	N/A
SPSCRLA	SPSCRLA-F	SPSCRLA-E
SPSCRLA-T	SPSCRLA-TF	SPSCRLA-TE
SPSCWLA	SPSCWLA-F	SPSCWLA-E
SPSCWLA-T	SPSCWLA-TF	SPSCWLA-TE
SPSCWLA-P	N/A	N/A
SPSCWLA-TP	N/A	N/A
SPSCWL-CLR-ALERT	N/A	N/A

We thank our customers for raising the concerns with installation of these products and we will continue to provide continuous improvements to our products based on customer feedback.

Thank you for your patience in this matter and we sincerely apologize for any inconvenience you may have encountered.

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